# SLIGO TENNIS CLUB

# NEW MEMBERSHIP CATEGORIES & RATES 2024 – FAQ’s

**Why change the membership fee structure for the club at this time?**

1. To provide adequate membership categories to our large and diverse membership base in all three of our racket sports.
2. To provide a more user-friendly experience to members.
3. To provide more value for money for our members.
4. To streamline the work of our office staff so they can provide an overall better service to the members.

**What is different about the new membership categories?**

1. Options are now available for all combinations of our 3 sports for both individuals and families.
2. Discounted new membership categories have been removed.
3. Additional categories have been added for demographics not previously catered for. These include an
4. Off-Peak Adult Tennis and Retired Members.
   1. May play up until 5:00PM Mon-Sun.
   2. May still sign up for club events that occur at peak times, excluding club nights
5. Peak Hybrid Family Categories with Tennis included.
   1. One adult in a family may play up until 5:00PM Mon-Sun, Other Adult may play at all times. Full and Off-Peak Members must be named.
6. Monthly Categories for all three sports.

**What is different about the new membership rates?**

1. Each Membership Category will have one all-inclusive rate from September 1st. On the table outlining the rates we have shown the base rate and the benefit fee to be transparent with our members as the reasoning behind the increase in fees.
2. The Majority of base level membership rates have remained the same.

Below are the few Categories whose base rate will be increasing.

* 1. Junior membership has increased from €30-€50 – A new junior committee has been formed to provide a much more comprehensive Junior Program outside of coaching going forward.
  2. Retired Membership has increased from €125-€160
  3. Student Membership has increased from €75-€100.

1. All membership rates now include a new annual Benefit Fee.
   1. The Benefit Fee will cover all costs relating to lighting, heating, court booking and National Governing Body affiliation.
   2. Members will no longer need to pay on a per use basis for courts, light, or heat.

**How do I use the lighting and heating for the courts going forward?**

The management committee is currently exploring several options to make this as simple a process as possible, one of which will be in place by September of this year. There will be no fee regardless.

**How will I book courts going forward?**

In conjunction with the new rates STC is also changing software to a system called Smart Club. There will be a new booking system amongst other features. All members will be issued a new account on Smart Cloud, details on this will follow in the next couple of weeks.

**Do I still need to pay for club events?**

1. The usual fee for Club Nights for all three sports will be covered under the Benefit Fee going forward.
2. Any once off club events that require members to sign up for will still require payment to cover additional costs such as prizes or food. Such events include:

* Club Championships.
* Club Social Evenings on public holidays.
* Open Events - West of Ireland Championships etc.
* Leagues.
* Ladders.

**Will there be a limit on how many courts I can book?**

There will be a booking policy in place to make sure that court bookings are not abused, and courts do not go unused when other members would like to play. This will be released closer to when the new system is implemented.

**When will the new rates come into effect?**

The new rates will come into effect on September 1st, ,2024. Anyone who is due to renew their membership prior to this will be asked to pay a pro-rated amount to bring them up to September. From this date everyone in each category will pay the full all-inclusive amount for yearly membership.

**What will happen if I have funds still left on Acebook when the new system comes into effect?**

We encourage all members to use their remaining funds on Acebook between now and September 1st as there will be no refunds at that time.

**What are the new Membership Categories and Rates?**

